

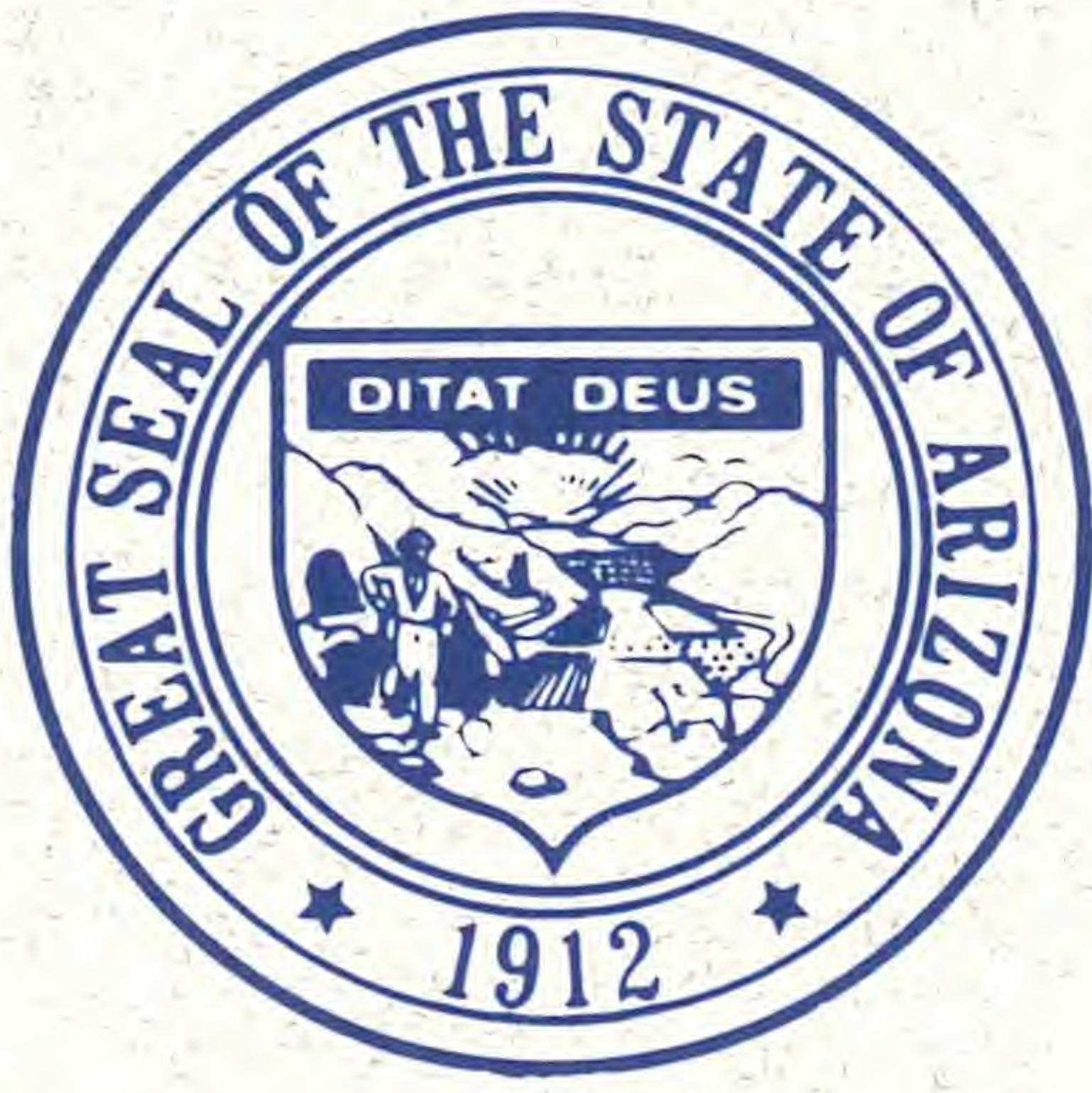
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ANNUAL REPORT

FISCAL YEAR 1993

Arizona
Department of
Health Services





Fife Symington, Governor

Jack Dillenberg, DDS, MPH, Director

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(602) 542-1001

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ARIZONA DEPARTMENT OF HEALTH SERVICES

ANNUAL REPORT

FISCAL YEAR 1993



The mission of the Arizona Department of Health Services is to assess and assure the physical and behavioral health of all Arizonans through education, intervention, prevention, delivery of services, and the advancement of public policies that address current and emerging health issues in a manner that demonstrates our efficiency, effectiveness, integrity, and leadership.

MESSAGE FROM THE DIRECTOR


"Leadership for a Healthy Arizona" is the motto you will find throughout the offices and programs at the Arizona Department of Health Services. We provide a diversity of services--a legacy from our beginnings when several distinct, yet related, public health services were brought together under one administrative roof. We have worked hard to combine resources and expertise in a manner that best serves the collective health needs of our residents.

We have gone through many leadership changes and internal reorganizations. We have faced challenges from the public we serve and the legislature that gave us life. Throughout, we have remained constant in our commitment to improving the health of all who live within our borders. It is a varied population, some with special physical or behavioral health needs, others with unique cultural or economic requirements. Our commitment to them all is to provide an environment that creates the best health condition possible.

It is simpler and less costly to prevent illness than to cure it -- to enhance and preserve good health than repair it. The human body and psyche are far more complex than even the highest technology, computerized automobile. Yet how many of us put as much energy and resources into our own good physical or mental health as we do into our automobiles?

At the Arizona Department of Health Services, we are committed to providing the necessary leadership to ensure the good health of Arizonans. As you will discover from this Annual Report, we are accomplishing our goals through the "Year 2000: Plan for a Healthy Tomorrow" statewide public health plan, through our comprehensive immunization initiatives, through proactive involvement with the Four Corners Hantavirus outbreak, the Quality Printed Circuits Fire, plague outbreaks, cancer clusters in several Arizona Communities, our behavioral health programs, injury prevention, and ongoing programs to enhance the health of Arizona's children and mothers.

To best serve the public health needs of Arizona, we strive to create an atmosphere that values employee talent, respects our customers and partners, and significantly enhances the health of all Arizonans.



Jack Dillenberg, DDS, MPH
Director

INTRODUCTION

Good health is a precious commodity--something that is considered a right by many Americans. Thanks to advances in medicine, we are healthier and live longer than ever before. Many of us will live healthy, vital lives into our seventies and beyond. Health problems that were once considered incurable are now successfully treated. Diseases that could once devastate entire communities have all but disappeared.

But our health picture was not always so bright.

As recently as the mid 1800s, more than half of the children from English working class families were dead by their fifth birthday. In this country, the spread of diseases such as tuberculosis, polio, and smallpox often reached epidemic proportions and claimed many lives. The prognosis for those diagnosed with heart disease or cancer was poor.

The situation is much different today.

Today measles, polio, whooping cough, and other communicable diseases can be controlled by aggressive vaccination efforts. Smallpox has been completely eradicated worldwide thanks to immunization. Research into causes of disease and illness, public education, and early diagnosis are creating lifestyle changes that help us avoid diseases that were once serious threats to longevity.

What caused this dramatic turnaround in health trends?

Much of the credit can go to the expanding presence of the **public health system** in our daily lives.

What is public health?

...In 1920, C.E.A. Winslow described public health as:

... the science and art of 1) preventing disease, 2) prolonging life, and 3) promoting health and efficiency through organized community effort...

We accomplish this through

- Assessment

- Policy development
- Assurance

Assessment involves the collection and analysis of health data and diagnosing illnesses and their causes. Assessment also includes monitoring availability of health resources, tracking the occurrence of disease, disability, and death, and ensuring that communities have accurate, complete, and up-to-date information to use in making health care decisions.

Policy development includes developing performance standards for health workers, setting community goals for health services, and providing a forum for community health debates.

Assurance ensures that the community's health needs are met in a quality, efficient, effective manner. This includes the use of regulations, health education, evaluation, and resource development.

Why is public health important?

Public health agencies are instrumental in preventing the spread of disease and providing necessary surveillance, data gathering and evaluation, and health education services that focus on promoting and protecting the health of the citizens they serve.

*In Arizona, we have seen recent incidents of Hantavirus,
Quality Printed Circuits fire, lead in Yuma water,
Meningococcal Meningitis, suspected cancer clusters.*

Today, there are public health agencies in nearly every community worldwide. The number and type of services may vary, but their intervention produces better health for all citizens, better quality of life, and higher standards of living. And their cooperation across national boundaries is helping to identify and track newly discovered threats to human health.

Public health agencies...

- protect against disease;
- educate on healthier living through nutrition, exercise, disease prevention and other programs;

- record births and deaths, monitoring for significant trends;
- oversee delivery of selected medical services to at-need populations;
- monitor health risks, warn affected populations, and take corrective action:
 - environmental hazards,
 - food and water contaminants,
 - diseases;
- set standards, inspect and license service providers.

Public health vs. medical care

Public health takes a *proactive* approach to health care. The emphasis is on *prevention*. Often medical care in the U.S. seeks to treat, or react to, problems as they occur. Public health strives to prevent problems from occurring in the first place.

American medical care focuses heavily on the individual, with private practitioners who treat patients on a one-to-one basis. Public health becomes involved when the collective health of a community or nation is potentially threatened or has already become adversely affected by serious health problems.

Public health's role in health care reform

The goal of health care reform is to improve the health of all Americans through universal and equal access to health care services. Public health has a significant role to play in that process.

The key is *prevention* -- of disease, of injury, of illness.

Whether it be access to preventive services, educational materials, primary care for special populations, research and development, or licensing and certification services, public health is already a leader in many of the essential components to the successful health care reform.

The Arizona Department of Health Services

The Arizona Department of Health Services is a leader in assuring the good health of Arizonans. The responsibilities are great, as is our commitment.

ADHS will do its part by providing leadership and direction to those working to improve the health of the people of Arizona.

MAKING ARIZONA A HEALTHIER PLACE TO LIVE

Success for a public health agency is measured by its ability to enhance and protect the health of its citizens. Whether it be achievements in promoting or protecting public health, working to prevent the spread of disease, or providing the public with useful and topical health information, progress is made only to the extent that its citizens are able to enjoy a life free of disease, disability, and premature death and benefit from community systems which assure protection from potential threats to their health and safety.

Promoting Arizona's Health Through...

Leadership and Planning

Under ADHS leadership and guidance, a collaborative effort of health care leaders and professionals statewide identified major health concerns for the state of Arizona and laid the foundation for "**Arizona 2000: Plan for a Healthy Tomorrow**". This document is a working guide with objectives and strategies to alleviate the major health problems identified.

The health concerns addressed include:

- Health of Mothers and Infants
- Universal Access to Health Services
- Reduction of Sexually Transmitted Diseases, Including HIV
- Guaranteed Core of Primary Care Services
- Preventable Diseases Related to Lifestyle
- Controlling Growth in Health Care Costs
- Reduction of Vaccine Preventable Diseases
- The Unique Health Service Needs of Special Populations
- Prevention of Injuries

The **Office of Women's and Children's Health** coordinated a partnership between state, federal, and private funding sources for the **Health Start** program. Trained community health care workers give information and advocacy assistance to pregnant, low income women and their children, providing these families with a healthier start at seven sites statewide.

Disease Prevention Services (DPS) established the **Arizona Women's Cancer Network** to develop a statewide plan for the prevention of breast and cervical cancer. Hispanic and Native American women are targeted due to their higher than average

breast cancer rates. The network works closely with coalitions and community groups statewide.

Improved service through teamwork was the objective of a major reorganization at **Health and Child Care Review Services (HCCRS)**. Programs run by managers will place greater emphasis on service, provider training, and survey activities.

The **Office of Nutrition Services (ONS)** is working with the Arizona Department of Agriculture (ADA) and the food industry to promote the **5 A Day For Better Health** program to acquaint Arizona residents with the availability and quality of Arizona Grown produce and the benefits associated with eating fruits and vegetables in a low-fat diet.

The **"Operation Precious Cargo"** program was launched in February 1993. In partnership with Allstate Insurance Company, the Office of Women's and Children's Health began making infant car seats available to the general public. In addition, the **"Teen Prenatal Express"** program, which was designed to foster early prenatal care for pregnant teenage women, provides infant car seats as one incentive for continued prenatal care.

Fewer employees are leaving ADHS. The **employee turnover rate dropped six percentage points** for fiscal year 1993, reaching its lowest level in several years. According to a Department of Administration report, the annualized turnover rate at ADHS for the first quarter of fiscal 1993-94 was 17 percent, down from the 23 percent rate for 1992-93.

Health and Child Care Review Services (HCCRS) worked closely with the Governor's Office of Highway Safety to train and certify all agencies that provide training to drivers convicted of driving under the influence (DUI) of alcohol.

State Laboratory Services (SLS) worked in conjunction with the Arizona Department of Public Safety (DPS) to review breath-alcohol testing devices used by law enforcement officers statewide to field test drivers suspected of driving under the influence (DUI). The **Blood Alcohol Program** issues permits to instructor quality assurance specialists, operators, and laboratory analysts. Analysts are tested on their proficiency in analyzing blood samples for compliance with the alcohol intoxication limits in the state's DUI law.

Programs

Members of minority populations have unique health needs that are overlooked or lost when attention is focused on the broader, more statistically significant health issues. To better serve these needs, ADHS created a new **Center for Minority Health**. The center was established to promote and improve the health of racial and ethnic minority populations in the state, with an emphasis on social, economic, and behavioral

factors. The Center is primarily focusing on cardiovascular disease, hypertension, AIDS, infant mortality, and substance abuse issues. In October 1993, ADHS sponsored the second annual **Minority Health Conference**, involving health professionals, advocates, and concerned citizens from throughout the state.

Older adult issues are the focus of an office formed in June 1992. Functions of the **Office of Older Adult Health** include the coordination of older adult activities within ADHS, development of related policy, and the promotion of health for elders throughout the state. The office is actively involved in many local committees on aging, including the Governor's Advisory Council on Aging and the Arizona Coalition on Aging. A team of 20 department staff with interest in or expertise on aging issues is actively studying older adult issues and making recommendations.

Disease Prevention Services (DPS) provided \$60,000 of pneumococcal pneumonia vaccine to administer to older adults in areas of need throughout the state.

Behavioral Health Services (BHS) completed a widespread restructuring of their service delivery system. Over the past several years, BHS has moved from an advancement/cost reimbursement system to the present **capitated, managed care** approach to the delivery of behavioral health services to individuals with serious mental illness and children eligible for Title XIX coverage. Arizona is one of the first states in the nation to employ this type of system.

BHS chose the **managed care** approach to service delivery and payment to provide higher quality, cost-effective services for its clients. This action required significant restructuring of their management information system, their claims processing system, and the internal management of fiscal and operational review. This sweeping and fast-paced change took its organizational toll, and a great deal of effort was spent building the infrastructure necessary to manage the new system and in resolving the problems created by the rapid change. Through the use of a **strategic planning process** launched in 1993, BHS hopes to further reduce costs and improve quality in the face of health care reform.

The **Office of Emergency Medical Services (OEMS)** developed a Quality Management (QM) program for Emergency Medical Technician (EMT) training programs throughout the state. The QM program is geared toward improving classroom and practical training methods and procedures. OEMS staff make on-site visits to personally evaluate training programs and give recommendations for improvement.

The **Special Supplemental Food Program for Women, Infants, and Children (WIC)** provided both nutritional and educational support to 781,800 individuals in 1993. The program reached approximately 52 percent of those potentially eligible for benefits, up 17.6 percent from the previous year. ADHS successfully cosponsored

the first **Raising Arizona WIC: Issues and Strategies** conference where strategies aimed at providing better customer service were formed.

Results of a recent ADHS study published by **Public Health Planning, Evaluation, and Statistics** showed that there is a **gender gap among very low birth weight infants**. Boys were found to have a much higher rate of abnormal development than girls. Officials are now planning to target very low birth weight males for special intervention programs to aid in their development.

Education

ADHS won federal approval and funding for a **three-year environmental education project** to educate health care professionals and citizens living near Superfund sites about their potential for exposure to hazardous substances. The project will start at a defined area in Tucson where TCE contamination has forced the closure of wells used to provide water for public consumption.

An ADHS proposal aimed at **reducing youth access to tobacco** won a legislative study groups' support in October 1993. The proposal calls for three pilot projects to be started with the help of local governments and community organizations. Results will be studied to find ways to decrease the number of children using tobacco-related products in Arizona.

Training on **Sudden Infant Death Syndrome (SIDS)** is now included in the Emergency Medical Technician (EMT) training curriculum. EMTs will be educated on what symptoms to look for and what procedures to use when treating a potential SIDS patient.

Environmental health concerns are addressed in a guide published by the Office of Risk Assessment and Investigation. In conjunction with the Arizona Department of Environmental Quality, the office compiled a list of health-based guidance levels for certain environmental hazards. The guide is available in booklet form or by accessing a computer bulletin board.

State Laboratory Services (SLS) hopes to increase Quality Assurance (QA) and Quality Control (QC) awareness in the environmental laboratory setting through a proposal being implemented statewide. SLS provides seminars in QA/QC aimed at **increasing expertise in environmental laboratory methods** testing evaluation and improving the accuracy of contaminant analysis. Training of environmental laboratory personnel was expanded to include laboratorians and managers in private industry who are involved with all aspects of sampling requests made by private and governmental utilities.

Consumers can now call **1-800-505-BABY** to receive information on the importance of automobile safety seats and restraints for children under four years of age.

Designed to encourage Arizonans to provide child automotive safety restraint devices, the Office of Women's and Children's Health instituted the program with the help of the Governor's Office of Highway Safety and Midas Corporation.

Protecting Arizona's Health Through ...

Action

The Office of Infectious Disease Services (OIDS) responded swiftly and effectively to the outbreak of Hantavirus Pulmonary Syndrome (HPS). Activities included rodent trapping and collection, developing and distributing rodent control and risk reduction guidelines, producing community education programs, and working with other health agencies to develop plans for future studies. ADHS worked cooperatively with the national Centers of Disease Control and Prevention, Indian Health Services, and state health departments in Colorado, New Mexico, and Utah while investigating the outbreak.

ADHS acted quickly to aid those living near the Quality Printed Circuits fire. The response included risk assessments and epidemiologic investigations to identify environmental health hazards, a personal visit between Governor Fife Symington and those affected, and the commitment of ADHS funds to be used for testing and other services for those residents believed to be exposed to the fire.

State Laboratory Services (SLS) took regulatory enforcement action against three environmental laboratories that were in violation of drinking water and soil quality testing procedures. This action was necessary to ensure that laboratories meet existing water, waste water, and soil quality standards. Actions taken against the laboratories for unlicensed or fraudulent testing were based on investigations conducted by the SLS Office of Laboratory Licensure in cooperation with the Office of the Attorney General, the Arizona Department of Environmental Quality, and the United States Environmental Protection Agency.

A professional review panel provided guidance to ADHS/BHS to develop plans for crisis services and transition of individuals from the Arizona State Hospital to community settings. Other areas of accomplishment and progress include extensive training and technical assistance in the implementation of individualized service planning for clients and increased funding for vocational services.

A lead health advisory to residents in the Yuma area was released by ADHS in November 1993. Residents were told not to drink water held in metal tanks provided by bulk water distributors because of hazardous levels of lead that had been found. ADHS also provided a free blood testing program for those people without health insurance who may have consumed contaminated water.

On November 30, 1993, ADHS released vital information about **Reyes Syndrome** to media outlets statewide. Reyes Syndrome is a rare, and sometimes fatal, disease that primarily affects children. It has been associated with salicylic acid, an ingredient found in aspirin. Parents were urged not to give aspirin to children and teenagers who have flu or chicken pox symptoms.

A pilot project aimed at controlling the spread of **pneumonia** in local and border communities was sponsored by the Pan American Health Organization. To insure that Mexican residents initially treated for the disease in Arizona are receiving follow-up care, the Yuma-area project provided lab testing of patient sputum to confirm positive findings of *pneumonia*, treatment, and follow-up care including case management. Treatments were consistent with those used in Mexico. The project was a cooperative effort involving the **Office of Local and Border Health, Disease Prevention Services, the State Laboratory, the Yuma County health department, the Western Arizona Health Education Center, and the Yuma/San Luis Rio Colorado Binational Committee.** The Binational Sister Cities Project provided funding for the program.

Financial Support and Administration

ADHS officials joined Governor Symington in December 1993 for a tour of **Nogales areas which were reported to have high cancer rates.** As a result, ADHS agreed to fund a \$100,000 study of the problem and possible causes. ADHS also received a commitment from the Governor to support full funding of the Arizona Cancer Registry.

Regional Emergency Medical Service (EMS) Councils were given \$200,000 in operational funds by the **Office of Emergency Medical Services (OEMS)** in 1993 to promote EMS services throughout the state. The funds were distributed equally between the four regions. Monies are used to cover administrative, equipment, and training costs associated with EMS activities statewide.

Under a strengthened **provider grant program,** \$310,000 was distributed directly to EMS providers statewide. In addition, \$155,000 of tuition assistance funds were awarded to eligible employees of EMS providers in Arizona's counties. Four replacement ambulances were presented to the communities of Dolan Springs, Williams, Kearney, and Willcox.

Funding for OEMS activities has been strengthened through a **reallocation of EMS operating fund assessments.** Before, OEMS received a portion of a narrow base of fees collected from DUI and speeding convictions statewide. Now, funding will come from a broader base of fees collected from all criminal, civil, and traffic violations.

OEMS received a federal grant of \$88,200 to establish a **statewide trauma registry** consistent with the goals of the Arizona 2000 plan. Under the provisions of House Bill 2208, a statewide committee was established to draft a plan for the Arizona

Statewide Trauma System and to develop a trauma task force report. Recommendations of the study committee were submitted to the governor's office by the prescribed reporting date of November 15, 1993.

The U.S. Department of Housing and Urban Development recently announced it would fund a **\$7.9 million program** to find permanent housing for 390 seriously mentally ill homeless people in Maricopa County. The program, called **Shelter Plus Care**, will be operated by ComCare, Inc., the regional behavioral health authority for Maricopa county, and overseen by ADHS. The grant, announced in December, 1993, is the largest ever received by ADHS at one time for any program for the seriously mentally ill.

The **Office of HIV/AIDS Services** received over \$1.5 million over the past two years for care and services for HIV-infected individuals and their families through the Ryan White C.A.R.E. Act, Title II. More than 1,800 people have received assistance from the program. The Office also worked to devise new strategies to increase condom usage and accessibility among the college-aged population in conjunction with other local health departments and community-based organizations.

In order to serve a larger population, Behavioral Health Services added **adults suffering from serious mental illness** to the Title XIX program. Title XIX had previously served only children under the age of 18.

Arizona is serving its mental health patients more efficiently, according to a report released by the Governor's Behavioral Health Action Committee in December. Behavioral Health Services (BHS), along with other state agencies, is providing children's mental health services and payments of new claims more rapidly, has paid \$3 million to providers previously denied, and has improved the coordination of children's behavioral health services.

Information Technology Services (ITS) reorganized its operations by consolidating all functions from the different service areas into one central office. This included all LAN/WAN network administration and software development of ADHS' programmatic systems. Also, ITS collected the data necessary to plan, write, and publish the agency's **ITS Three Year Plan**. ITS also began a consolidation of all non-BHS division **Management Information System (MIS) computer platforms** to one main host computer. With this move, ADHS will be able to integrate and cross reference its public health data between divisions, allowing for easier employee access to interrelated client information.

The **Office of Children's Rehabilitative Services (CRS)** has moved to a managed health care environment to assure cost effective medical services to children with special health care needs. CRS has also implemented a new computer system to enable the program to monitor and assure quality medical services to all CRS members within the limits of appropriated funds. CRS receives state funding and

retrospectively may receive federal Title XIX funds based upon the number of eligible children served in the program.

Surveillance

Health and Child Care Review Services (HCCRS) introduced a **Behavioral Health Licensure Rule Package** that combined adult and child behavioral health issues for the first time in the state. The package included necessary provisions for persons with serious mental illness. HCCRS also developed a **licensing network for behavioral health providers** so that they may comply with federal funding requirements. The process used to survey health care facilities to ease coordination between accrediting offices was updated to better serve both providers and consumers.

HCCRS expanded the **fingerprint and background check requirements** for all behavioral health child care and supervisory care providers in the state. This includes all providers of behavioral health care, child care, and nursing assistants statewide.

Information Technology Services (ITS) implemented the first phase of the **Fingerprint** system in the Office of Special Investigations for Behavioral Health Licensure. On-line data entry, editing, and initial reports were included in this customer-testing phase. ITS also implemented the final phase of the **Environmental Laboratory Licensing Program** to meet ADHS's statutory requirements to monitor and license all environmental laboratories in the state.

The **State Laboratory** was a leader nationwide in the development and implementation of the federal **Clinical Laboratory Improvement Amendment (CLIA)** requiring the review and monitoring of all laboratories in Arizona. Arizona placed 13th in the nation and first in the federal region in the completion of the first phase of the clinical laboratory review program.

The **Arizona Cancer Registry** records reportable cases of cancer throughout the state with an early follow-up of each case. Specific Arizona survival rates and relative incident proportions are now available. Incidence rates will be available in the near future.

The **Birth Defects Monitoring Program** collects information on all reportable birth defects in Arizona. This system provides specific statewide rates for each type of defect.

Preventing Disease and Injury in Arizona Through ...

Service and Investigation

In the fall of 1993, ADHS took action to prepare for a possible resurgence of *Hantavirus Pulmonary Syndrome* (HPS). This included specific training of medical workers to better recognize and treat the disease, new community education programs, and increased surveillance activities. These actions were partially funded by a \$409,000 federal grant awarded by the Centers for Disease Control and Prevention (CDC).

The ADHS State Laboratory was one of only four labs nationwide to be selected to train a visiting scientist from India on AIDS testing procedures. The training was conducted November - December 1993.

In February 1993, the Flagstaff State Lab staff worked overtime to process emergency water samples from the Oak Creek Canyon area flood. Several samples were also processed from the Cottonwood area. Some of the Cottonwood samples were found to contain fecal coliforms, a potentially dangerous bacterial contaminant.

Education

Tuberculosis awareness was the focus of an ADHS program started in October 1993. In response to an upsurge in cases nationwide, a Tuberculosis Awareness Month was proclaimed. Information on the disease was sent to health facilities, health care providers, and professional organizations, focusing primarily on adults 50 years of age and older who account for more than half of the tuberculosis cases in Arizona annually. Skin tests for this age group in particular were strongly encouraged.

A privately-funded media campaign to promote infant immunizations was launched by Vaccine Preventable Disease Services in conjunction with Ann Symington and the Governor's Office of Children.

A plan for a computerized childhood immunization resource, the Arizona Statewide Immunization Information System (ASIIS) was developed by the ADHS Immunization Program (ADHSIP) along with Information Technology Services (ITS) and an outside contractor. This program will help to reach the goals set forth in the Immunization Action Plan (IAP) to fully immunize 90% of all children under two years of age by the year 2000. ITS is working closely with Disease Prevention Services (DPS) to implement and maintain the system.

Playground-related injuries at Arizona elementary schools are causing large numbers of children to seek medical care and miss school every year, according to a study conducted by the Office of Women's and Children's Health. The Playground

Injury Study found that thousands of emergency room and doctor's office visits and over 6,000 days of absenteeism can be attributed to these accidental injuries. The study advised greater supervision, safer equipment and surfaces, and more safety training programs statewide for school-age children.

ADHS began plans for the first ever statewide **Public Health Week** slated for April 4-8, 1994. County health departments, community health centers and various private health care organizations will join with ADHS to launch this annually planned event.

A BRIEF HISTORY ARIZONA DEPARTMENT OF HEALTH SERVICES

The 20th century brought an explosion in public health activity. Increases in population, technology, education, and worldwide military aggression made public health more valuable than ever before. By the year 1900, forty U.S. states had established health departments. The remaining states, including Arizona, soon followed.

Outbreaks in communicable diseases such as tuberculosis, typhoid, and diphtheria brought about Arizona's first organized public health effort. In 1903, the Arizona Territory Board of Health was formed. The first public health bulletin was issued in 1907 to warn doctors and the general public of the spread of disease and the dangers of untreated garbage and unsanitized water and food. Birth, death, and disease record keeping began to keep track of potential health problems.

As Arizona's population increased, the need for public health involvement grew. In 1912, the first state laboratory was created for the analysis of "foods, potable waters, liquors, and drugs." The first local health agencies were established in three Arizona counties in 1930. By 1941, legislation was enacted creating a new State Department of Health. The State Laboratory division soon became a part of the Department.

The late 1940s proved to be busy years. Licensing for hospitals and other health care institutions began in 1947. The following year, the Division of Hospital Survey, Planning, and Construction was formed. In 1949, the Mental Health Division joined the Department.

The 1950s saw further expansions in public health services. The health department began inspecting all milk and milk products. The state health laws were revised in 1954. A new state lab opened at 1724 West Adams the same year. In 1956, the first premarital law, requiring a blood test and waiting period, was enacted.

By the early 1970s, the Department had been reorganized to better serve the growing health needs of Arizona residents. But further consolidation was necessary. On March 1, 1974, the Arizona Department of Health Services was created by the state legislature. The new agency was asked to develop ways of dealing with the ever increasing health challenges of this fast-growing state.

Through the years, ADHS has been responsible for such diverse activities as communicable disease control, behavioral health services, environmental health services, laboratory testing, dental health, and women's and children's health.

A Brief History...

Today, the Department consists of five service areas: Information Technology Services, Medical and Public Health Services, Intergovernmental Affairs and Legislative Services, Behavioral Health Services, and Administrative and Financial Services. Within each service area are many offices that serve the diverse needs of Arizona citizens.

ARIZONA DEPARTMENT OF HEALTH SERVICES

SERVING ARIZONA

ARIZONA DEPARTMENT OF HEALTH SERVICES...SERVING ARIZONA

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Advocacy and protection	Behavioral Health Service (BHS) consumers (especially the seriously mentally ill)	Advocacy and protection for users of BHS services. Representative for consumers in human rights disputes and problems with facilities and environmental issues.	To assist BHS consumers with various types of disputes and issues.	Office of Human Rights 220-6562
Ambulance inspection	Air and ground ambulance services	Inspects air and ground ambulances for safety purposes.	To ensure the safety of air and ground ambulances.	Emergency Medical Services 255-1170
Ambulance licensing	Ground ambulance services	License ground ambulance services.	To assure high quality standards are met in air and ground ambulances statewide.	Emergency Medical Services 255-1170
Arizona Self Study Project	Early childhood programs (children up to age 8)	Programs with self study materials evaluating the strengths and weaknesses of early childhood classrooms, curriculum, parent involvement, and administration with reference to NAECP accreditation criteria and the ASSP Early Childhood Special Needs component developed by the Arizona Department of Education.	To improve the quality of early childhood programs in Arizona by focusing on appropriate practices and methods.	Office of Women's and Children's Health 542-1870

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Auditing and certification of advanced life support base hospitals	Advanced life support (ALS) base hospitals	Certification of base hospitals offering medical direction to Emergency Medical Technicians (EMTs).	To assure the safe operation of base hospitals offering medical direction to EMTs in the state.	Emergency Medical Services 255-1170
Birth and death records	General public	Registration of all birth, death, and fetal death records for the state.	To maintain an official register for all births and deaths occurring in the state.	Office of Vital Records 255-3260
Birth defect information	General public	Information concerning the types and frequency of birth defects occurring within the state population. Identification of the causes of birth defects and plan for appropriate care and services.	To educate the public on the issue of birth defects.	Office of Chronic Disease Epidemiology Birth Defects Monitoring Program 542-7349
Certificate of necessity program	Ambulance services	Processing of applications for initial, renewal, and amendments to certificates of necessity. Establishment of ambulance service rates.	To control the areas in which EMS services are provided in the state.	Office of Emergency Medical Services 255-1170

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Certification of Emergency Medical Technician (EMT) training programs	EMT training programs	Certification, monitoring, and evaluation of EMT training programs throughout the state.	To assure the quality and standards of EMT training programs in Arizona.	Office of Emergency Medical Services 255-1170
Certification or recertification for Emergency Medical Technicians (EMTs)	Present and future EMTs (all levels)	Testing and certification of qualified Basic-, Intermediate-, and Paramedic-level EMTs.	To maintain high quality practices and standards among EMTs in Arizona.	Office of Emergency Medical Services 255-1170
Child health consultation	Children (up to age 21)	Consultation, coordination, training, and technical assistance on children's health issues.	To improve the health status of Arizona's children.	Office of Women's and Children's Health 542-1870
Childhood cancer services	Maricopa County residents	Studies of the incidence and causes of childhood cancer in Maricopa County.	To investigate the incidence and possible causes of childhood cancer in Maricopa County.	Office of Chronic Disease Epidemiology 542-7333

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Children's Information Center	Children with special needs and their families	A statewide, bilingual toll-free number for families, care givers and health care professionals throughout Arizona that provides information and referral to needed services for children with special needs.	To provide more comprehensive information and referral services to Arizona children with special needs and their families.	Office of Women's and Children's Health 542-1870 Hotline number: 1-800-232-1676
Chronic disease services	General public Individuals with certain chronic diseases.	Screening and counseling services to assist residents with chronic diseases such as Cystic Fibrosis, Sickle Cell Anemia, and related diseases.	To provide health care assistance to residents with certain chronic diseases.	Office of Children's Rehabilitative Services 542-1860
Commodity Supplemental Food Program (CSFP)	Low income pregnant, breastfeeding, and postpartum women, Children (up to 6 yrs old), Elderly (over 60 yrs old)	Provides nutritious supplemental foods, nutrition education, and referral to other health and social service agencies.	To aid low income individuals known to be vulnerable to malnutrition during critical periods of growth and development.	Office of Nutrition Services 542-1886
Community-based nursing services	High risk infants, children, and their families	Home-based developmental screening; physical, psychosocial, and environmental assessments; and nursing intervention services. Also provides referral and follow-up services.	To improve the health status of critically ill newborns, high risk infants, children, and their families through identification and care.	Office of Women's and Children's Health 542-1870

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Community development services	Women of childbearing age (generally up to age 45) Children (up to age 21) Human service agencies Community organizations General public	Consultation, coordination, training, and technical assistance focused on the critical role community organizations and groups play in the development and coordination of systems, services, and activities to meet the needs of Arizona's families.	To improve the health status of target population groups through the coordination/integration of systems and services.	Office of Women's and Children's Health 542-1870
Community health assistance	Underserved communities	Technical assistance to communities seeking ways to improve and expand their health care services.	To improve the health of residents by assisting medically underserved communities in improving and expanding their health care services.	Office of Public Health Planning, Evaluation, and Statistics 542-1216
Community mental health support services	Adults	Crisis intervention services such as the Intensive day program and the Crisis residential program.	To reduce the debilitating effects of mental illness and to enhance the ability of clients to lead more independent and productive lives.	Southern Arizona Mental Health Center (SAMHC) 628-5221
Construction and service permits for medical facilities	General public	Review and issue construction and service permits for hospitals, nursing homes, outpatient treatment centers, supervisory care homes, and child day care centers and small group homes.	To protect the public's health through the regulation of medical facility construction and services.	Health and Child Care Review Services 255-1177

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Dental health: special projects	Older adults Hearing-impaired children	Dental care for medically indigent older adults and hearing-impaired children through various grant-funded programs.	To improve the dental health of certain special needs groups.	Office of Oral Health 542-1866
Dental prevention services	General public School age children	Preventive dental services and information, including the Fluoride Mouthrinse program, the Dental Sealant program, and various educational materials for use at schools, child day care facilities, and elderly residential facilities.	To improve the dental health of state residents through educational and preventive programs and services.	Office of Oral Health 542-1866
Dental treatment services	Indigent children HIV/AIDS patients Dental professionals Elderly adults	Comprehensive dental treatment services to children in need, the elderly, and HIV/AIDS patients. Provides on-the-job training for dental professionals in the state.	To improve the dental health of special needs groups in the state.	Office of Oral Health 542-1866
Domestic violence services	Victims of domestic violence and their families	Individual/family counseling and shelter services. (Being transferred to the authority of the Department of Economic Security (DES), effective July 1, 1994.)	To assist victims of domestic abuse.	Behavioral Health Services 381-8999
Drowning prevention	General public	Collection and publishing of information about drowning and near-drowning incidences. This data has been used in local projects to reduce preventable injuries and deaths.	To reduce the number of drowning or near-drowning incidences in the state.	Office of Chronic Disease Epidemiology 542-7333

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Early cancer detection and prevention	General public Medical researchers Medical professionals Hospitals	Collection and analysis of information collected from hospitals and other treatment centers statewide.	To reduce the number of cancer cases statewide through research, early detection, and prevention.	Office of Chronic Disease Epidemiology Arizona Cancer Registry 542-7320
Early childhood consultation	Early childhood service providers	Training for early childhood service providers, quality improvement suggestions for programs for children with special needs, and the integration of developmentally appropriate practices and environments in existing programs.	To improve the health status of Arizona's children through the coordination/integration of systems and services.	Office of Women's and Children's Health 542-1870
Early childhood health services	Infants Preschool age children Child care centers Parents	Collection, analysis, and distribution of information on early childhood issues. Consultation and technical assistance about the health and development of infants and preschoolers. Training to child day care givers.	To the improve the health status of infants and children statewide.	Office of Women's and Children's Health 542-1870
Emergency Medical Service (EMS) investigations	Emergency Medical Technicians (EMTs), Ambulance services, EMT training programs, and base hospitals	Investigation and resolution of complaints and legal issues involving pre-hospital care and training of EMTs.	To assure that EMTs statewide maintain high ethical and legal standards and that entities comply with applicable laws.	Office of Emergency Medical Services 255-1170

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Environmental contaminant investigation and surveillance	General public Medical professionals State regulatory agencies	Investigates impact of environmental conditions on public health such as lead, pesticides, and indoor air quality. Provides epidemiologic follow-up, facilitates community response, and directs impacted individuals to appropriate health care. Maintains statewide lead and pesticide poisoning registries.	To protect the public's health through the investigation of potentially dangerous environmental issues.	Office of Risk Assessment, Investigation & Surveillance 542-7310 1-800-367-6412
Environmental contamination testing	General public	Tests samples and determines the extent of environmental contamination occurrences and foodborne outbreaks.	To detect and investigate possible sources of environmental contamination in the state.	State Laboratory Services 542-6108
Family planning services	Low income men Low income women	Contracts local providers for family planning services to low income men and women. (Federally funded)	To provide family planning services to those in need.	Office of Women's and Children's Health 542-1870
Financial information on medical facilities	General public	Rate reviews on hospitals and nursing care institutions. Publishes consumer information on hospital statistics, revenue and cost studies, etc.	To provide the public with financial and comparative information concerning medical facilities.	Office of Public Health Planning, Evaluation, and Statistics 542-1216
Financial support for obstetrical services	Family physicians Obstetricians	Medical malpractice insurance subsidies to family physicians and obstetricians who deliver babies in certain rural areas of the state.	To assure access to medical services (especially obstetric) in certain rural areas of Arizona.	Office of Women's and Children's Health 542-1870

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Food protection and sanitation	General public Health agencies Food service facilities Care giving facilities	Overall responsibility for food protection in Arizona. Inspects sanitation and safety conditions for certification and licensing of food service facilities, child care facilities, foster and group homes, and treatment centers.	To protect the health of Arizona residents through food sanitation and safety inspections.	Office of Infectious Disease Services 230-5820
Genetic services	Adults Children	Provides coordination and oversight for all genetic services in the state.	To prevent genetic disorders and birth defects by assuring the availability, accessibility, and quality of genetic services.	Office of Women's and Children's Health 542-1870
Grants for Emergency Medical Service (EMS) providers	EMS providers	Distributes funds to EMS providers statewide. Awards tuition assistance funds to eligible employees of EMS providers and provides ambulances to rural services with demonstrated need.	To provide qualified EMS providers with operational and tuition assistance funding.	Emergency Medical Services 255-1170
Head and spinal injury prevention	General public	Uses epidemiologic techniques to identify principal causes and localities for head and spinal injuries in Arizona. Develops primary prevention programs to address these identified causes.	To reduce the incidence of spinal and head injuries in Arizona.	Office of Chronic Disease Epidemiology Office of Disability Prevention 542-7340

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Health planning & statistics	General public Policy makers Health care workers	Assistance in primary care and other program planning activities (including Arizona 2000). Collection and publishing of vital statistics through the Arizona Center for Health Statistics, including special publications concerning drowning, teen pregnancy, abortion, etc.	To provide health care statistics for various planning activities and publications.	Office of Public Health Planning, Evaluation, and Statistics 542-1216
Health programs for schools	School health staff	Consultation, education, and technical assistance to school health staff.	To improve the health of school-age children.	Office of Women's and Children's Health 542-1870
Health screening for children	Children Adults with children	Screens children for health and developmental risk factors. Emphasis is on identifying problems in young children, including vision and hearing.	To reduce the incidence of health problems in young children.	Office of Children's Rehabilitative Services 542-1860
Health Training in Child Care project	Teachers and caregivers in licensed child care settings	Health and safety training for teachers and caregivers in licensed child care centers, certified homes, Head Start programs, and Native American and military early childhood programs through the Child Development Associate (CDA) program at Central Arizona College.	To improve the health and safety practices used in child care programs throughout the state, thus raising health and safety standards.	Office of Women's and Children's Health 542-1870

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Hearing aid dispenser licensing	General public	Examination, licensing, and regulation of all hearing aid dispensers in the state. Provides consumer education and complaint investigation.	To assure the quality of hearing aid dispensers in the state.	Health and Child Care Review Services 255-1177
Hearing programs	Children (up to age 21)	Training, consultation and technical assistance to public and private schools, preschools, and health care providers. Includes special programs in Sensory programs (School Hearing Conservation Program, School Vision Screening Program, and Early Identification of Hearing Loss - Never Too Young Program)	To insure that children with sensory (hearing and vision) impairments will be identified as early as possible and referred for appropriate assessment, treatment, rehabilitation, and educational placement.	Office of Women's and Children's Health 542-1870
HIV/AIDS (Human Immunodeficiency Virus & Acquired Immunodeficiency Syndrome)	General public Individuals infected with HIV Newborns State inmates Health agencies County health departments Drug treatment centers	Wide range of HIV-related surveillance and prevention activities, including counseling and testing services, community education programs, and research. Funding for direct care and services for people infected/affected by HIV.	To provide needed services to those infected with HIV/AIDS to help prevent the spread of HIV.	Office of HIV/STD Services 230-5819
Hospital inpatient information	General public Hospitals	Collection and editing of hospital inpatient discharge data. Publishing of reports based on patient charges, lengths of stay, and zip codes. (All state licensed general hospitals with over 50 beds are required to report.)	To provide the public with information regarding hospital inpatient stays and other relevant data.	Office of Public Health Planning, Evaluation, and Statistics 542-1216

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Infectious disease epidemiology	General public Health agencies Local health care providers	Monitor the occurrence of all infectious and communicable diseases and investigate those not specifically investigated by the HIV/STD program.	To protect the public's health through infectious disease surveillance and investigation.	Office of Infectious Disease Services 230-5820
Infectious disease testing	General public	Clinical and reference microbiological testing.	To reduce or prevent the spread of infectious disease through testing.	State Laboratory Services 542-1192
Injury prevention	Health agencies Parents Schools	Consultation, technical assistance, and funding for the development of community based injury prevention programs. Coordination among public and private agencies involved in injury prevention throughout the state.	To prevent injuries through the promotion of injury prevention and control activities statewide.	Office of Women's and Children's Health 542-1870
Inpatient psychiatric care and treatment	Seriously mentally ill individuals	Publicly-funded inpatient psychiatric care and treatment for residents suffering from severe mental and emotional illnesses and disorders.	To provide quality inpatient mental health care to state residents suffering from severe mental and emotional illnesses and disorders.	Arizona State Hospital 244-1331

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Laboratory training for laboratorians, instructor quality assurance specialists, analysts, and operators.	Laboratories Department of Justice Government and private end-users of laboratories	Consultation, training, and technical assistance to clinical laboratorians, health professionals, environmental specialists and analysts, and operators of breath alcohol testing devices.	To promote high quality standards through education and training.	State Laboratory Services 255-3454 542-1188
Licensing and certification: clinical and environmental laboratories	Clinical labs Environmental labs Department of Justice General public	Licensing and regulation of clinical and environmental laboratories and blood alcohol enforcement programs. Investigation of complaints. Insures compliance with state and federal laws.	To assure high quality standards in clinical laboratories statewide, environmental laboratories nationwide, and reliable blood alcohol testing and breath analysis.	State Laboratory Services 542-1188
Licensing and monitoring: midwives	Qualified midwives and applicants Pregnant women	Licensing to qualified applicants, renewal of existing licenses, monitor care, investigation of complaints, and enforce rules governing the practice of midwifery.	To assure high quality standards exist in the practice of midwifery in the state.	Health and Child Care Review Services 255-1127
Licensing: behavioral health services	Behavioral health service providers	Licensing and regulation of agencies that provide behavioral health treatment services. Complaint investigation, annual surveys to assure rules and statute compliance, and approval and certification of agencies that provide court-ordered DUI services.	To assure high quality standards exist in the provision of behavioral health services in the state.	Health and Child Care Review Services 255-1127

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Licensing: child care facilities	Child care facilities	Licensing and regulation of all child day care facilities. Background and fingerprint checks of facility staff, investigation of complaints at licensed and unlicensed facilities. Conduct annual surveys to assure rules and statute compliance.	To assure high quality standards and care exist in all child day facilities statewide.	Health and Child Care Review Services 255-1272
Licensing: health care facilities	Health care facilities	Licensing and regulation of health care facilities in the state. Review of all applications for new facilities, new services, or changes made in provided services. Investigation of complaints at both licensed and unlicensed facilities. Conduct annual surveys to assure compliance with rules and regulations.	To assure that high quality standards are upheld in the provision of services at health care facilities statewide.	Health and Child Care Review Services 255-1177
Maternal Transport	High risk pregnant women	Consultation and transportation for high risk pregnant women throughout the state.	To improve the health status of high risk pregnant women through access to quality, risk appropriate care.	Office of Women's and Children's Health 542-1870
Mental health & substance abuse prevention	General public	State and federal funding for a variety of prevention programs designed to aid, support, and strengthen those at risk. (Services are offered through providers contracted with one of the Regional Behavioral Health Authorities (RBHAs) statewide.)	To provide support services to those individuals afflicted with substance abuse and mental health problems.	Behavioral Health Services 381-8996

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Mental health crisis services	Adults	Crisis intervention including Mobile Acute crisis teams, Walk-in crisis service, Urgent care, and Brief treatment.	To provide necessary mental health crisis services to residents.	Southern Arizona Mental Health Center (SAMHC) 628-5221
Mental health medical services	Adults	Inpatient and outpatient care to SAMHC clients at Kino Community Hospital.	To provide necessary medical care to SAMHC clients.	Southern Arizona Mental Health Center (SAMHC) 628-5221
Mental health services	General public	Non-SMI adult outpatient mental health services through providers contracted with one of the Regional Behavioral Health Authorities (RBHAs) statewide.	To reduce the debilitating effects of mental illness and to enhance the ability of clients to lead more independent and productive lives.	Community Behavioral Health Services 381-8999
Mental health services	General public	Brief outpatient services to individual consumers and families.	To reduce the debilitating effects of mental illness on residents.	Southern Arizona Mental Health Center (SAMHC) 628-5221

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Mental health services for children	Children	Crisis services, outpatient, day treatment, intensive in-home services, residential, and case management. (Services are offered through providers contracted with one of the Regional Behavioral Health Authorities (RBHAs) statewide.)	To reduce the debilitating effects of mental illness on resident children and their families.	Behavioral Health Services 381-8998
Mental health services for children and adolescents	Children	Crisis intervention including emergency and triage services.	To reduce the debilitating effects of mental illness on children.	Southern Arizona Mental Health Center (SAMHC) 628-5221
Minority and border health issues	Local health departments Tribal health departments Border health officials	Consultation, technical assistance, and advocacy for local and tribal health departments, border health officials, and other health care agencies. Programs that improve the public's health, including racial and ethnic minority health issues.	To improve and enhance the programs and services provided by health care agencies in minority and border communities.	Office of Local, Border, and Minority Health Services 542-2906
Monitoring of nurse assistants employed at Medicare/Medicaid certified long term care facilities	Individuals receiving Medicare/Medicaid benefits in long term care facilities and home health agencies	Review and investigation of allegations of abuse, neglect, and misappropriation of property and/or funds. Preparation and processing of documents for nurse assistant sanctions placed on the Nurse Assistant Register maintained by the state Board of Nursing and for referral to other government agencies for further investigation.	To assure the quality of services provided by nurse assistants employed at Medicare/Medicaid certified long term care facilities in the state.	Health and Child Care Review Services 255-1177

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Newborn intensive care	Newborn children Physicians Hospitals EMS providers	Statewide system of services for critically ill newborns, including consultation, transportation, hospital, medical, and follow-up.	To provide needed care for critically ill newborn infants in Arizona.	Office of Women's and Children's Health 542-1870
Newborn screening	Infants born within the state	Screening and testing of newborns in Arizona for certain blood disorders. Other services include diagnosis, education, counseling, and treatment.	To detect and treat disorders that could otherwise result in mental retardation, physical handicaps and/or death.	Office of Women's and Children's Health 542-1870
Nurse practitioner training support	Registered nurses employed by county health departments and community health centers in underserved and rural areas of Arizona.	Support the training of up to five (5) registered nurses annually to become OB/GYN or family nurse practitioners.	To help meet the critical need for women's and family health care providers in certain areas of the state.	Office of Women's and Children's Health 542-1870
Nutrition consultation	Day care centers Group homes Children and older adults Health professionals General public	Nutrition consultation, technical assistance, training, coordination, and referral for specific population groups and providers. Nutrition education for health care professionals.	To promote healthy eating habits and ensure the provision of quality nutrition services for target population groups.	Office of Nutrition Services 542-1886

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Nutrition education	General public	Nutrition information and counseling statewide, including community education, screening for certain nutritional risks, and classes in healthy eating, exercise, and lifestyle changes.	To improve the health of state residents through nutritional education and training.	Office of Nutrition Services 542-1886
Nutrition planning, evaluation, and surveillance	Arizona counties	Promotion, planning, policy development, assurance and evaluation of nutritional strategies. Monitoring and reporting on nutritional status of select populations.	To promote good nutrition for residents through the planning, monitoring, and evaluation of services provided.	Office of Nutrition Services 542-1886
Nutrition prevention services	Residents of rural AZ counties	Nutrition-based health promotion and preventive nutrition services in rural Arizona counties, including nutrition assessment, medical nutrition therapy/ counseling, education on health and diet, and staff training.	To improve the nutrition practices in rural counties by reducing potential risks for undernutrition and chronic diseases, such as obesity, diabetes, and cardiovascular disease.	Office of Nutrition Services 542-1886
Nutrition services for the developmentally disabled	Group homes Residential facilities for the developmentally disabled.	Nutritional advice and assistance to group homes and residential facilities for the developmentally disabled in Region I, Maricopa County.	To provide necessary nutrition information to facilities serving the developmentally disabled.	Office of Nutrition Services 542-1886
Nutrition: Special Supplemental Food Program for Women, Infants, and Children (WIC)	Low income pregnant, breastfeeding, and postpartum women Infants Children (up to 5 yrs old)	Nutrition assessment, counseling, education and prescribed food supplements to eligible persons at no cost to the individual.	To promote nutritional health and prevent potential health problems during critical periods of individual growth and development.	Office of Nutrition Services 542-1886

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Older adult health	Older adults	Coordination of older adult activities throughout the department and the state. including planning and participation in health promotion activities, committees, and conferences.	To promote good health and prevent disease and disability among seniors.	Office of Older Adult Health 542-2856
Pregnancy and breastfeeding hotline	Pregnant women	Information and support to pregnant women and their families.	To provide immediate health care information and support to pregnant women and their families.	Office of Women's and Children's Health 542-1870
Prenatal care services for low income women	Low income pregnant women (must not have medical insurance and live in Flagstaff area)	Prenatal care donated once each week by private physicians at the Coconino County Department of Public Health.	To provide prenatal care to low-income women in the Flagstaff area who would otherwise be ineligible to receive services.	Office of Women's and Children's Health 542-1870
Preventive health projects	General public	Screening and educational programs used to reduce high blood cholesterol among Arizona residents. Health promotion and prevention projects, such as rape prevention, fluoride mouthrinse and smokeless tobacco education for school age children, and fitness training and education.	To promote good health through funding provided for various educational projects and programs.	Disease Prevention Services (Preventive Block Grant) 230-5808
Primary care	Children (ages 0-21)	Implement system changes to facilitate access to primary care services for all children ages 0-21 and their families. Family centered, culturally sensitive services.	To assure access to a statewide system of services that meet the primary and special health care needs of all children and their families.	Office of Women's and Children's Health 542-1870

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Public health reference and referral	General public Department staff Health professionals	Reference and referral materials and services in the field of health sciences.	To provide interested individuals with a variety of informational materials in the health sciences field.	Public Health Library 542-1013
Quality assurance for environmental and clinical laboratories	All state laboratories	Quality assurance for all sections of the State Laboratory, its regional laboratories, and assessment services statewide.	To assure high quality standards are met at environmental and clinical laboratories statewide.	State Laboratory Services 542-1188
Rehabilitative services	Children (under 21) Adults with <i>Sickle Cell Anemia</i> or <i>Cystic Fibrosis</i>	Diagnostic, inpatient, outpatient, and surgical services; rehabilitation; prosthetic orthotic devices; genetic counseling; and related support services for medically and financially qualified individuals who have certain medical, handicapping, and potentially handicapping conditions. Uses a multi-disciplinary team approach.	To improve the condition and ability to function of at-risk individuals who meet CRS eligibility criteria.	Children's Rehabilitative Services 542-1860
Risk assessment and environmental epidemiology	General public	In conjunction with the Department of Environmental Quality (DEQ), evaluate possible health effects of ground water and soil contamination using epidemiology and risk assessment techniques.	To protect the public's health through the investigation and evaluation of ground water and soil contamination occurrences.	Office of Risk Assessment and Environmental Epidemiology 542-7310

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Seriously Mentally Ill (SMI) services	Persons over age 18 with serious mental illness	Services for individuals with serious mental illness to help them live independently in the community, including client identification and outreach; crisis response; counseling; rehabilitation (including partial care and vocational services); housing and residential services; coordination of medical and dental services; advocacy; family, peer, and community support; transportation; and case management. (Services are offered through providers contracted with one of the Regional Behavioral Health Authorities (RBHAs) statewide.)	To provide medical aid and support to resident adults with serious mental illness.	Behavioral Health Services 381-8995
Sexually-transmitted disease	General public County health departments Military installations private physicians	Clinical, laboratory, and disease intervention services.	To reduce the incidence of sexually-transmitted disease through testing and educational services.	Office of HIV/STD Services 230-5822
Sickle Cell Anemia	Blacks Hispanics Individuals of Mediterranean, Middle Eastern, and Southeast Asian descent	Information and education to lay and at-risk populations to increase their awareness of the nature and impact of sickle cell disease and other hemoglobinopathies.	To reduce the morbidity and mortality of infants, children, and adults with sickle cell disease through early identification, diagnosis, family education, and treatment.	Office of Women's and Children's Health 542-1870

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Social services consultation	Women of childbearing age Children (up to age 21) Human service agencies Community organizations General public	Consultation, coordination, training, and technical assistance. Consultants serve as representatives on various committees established to promote the health, safety, and development of target populations.	To identify how psychosocial factors and needs are addressed by the health care system and to promote the use of effective strategies for improved care and results.	Office of Women's and Children's Health 542-1870
Substance abuse program for pregnant women	General public Women (childbearing age) Children (under 5 years) Infants	Information and education on the risks associated with the use of alcohol and other drugs by pregnant women.	To reduce or prevent the use of alcohol and other drugs by women of childbearing age.	Office of Women's and Children's Health 542-1870
Substance abuse services	General public	Intervention and treatment services including outpatient, residential, and day treatment. (Services are offered through providers contracted with one of the Regional Behavioral Health Authorities (RBHAs) statewide.)	To provide rehabilitative services to those suffering from substance abuse.	Behavioral Health Services 381-8999
Substance abuse services	General public	Short-term counseling and intervention.	To provide rehabilitative services to those suffering from substance abuse.	Southern Arizona Mental Health Center (SAMHC) 628-5221

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Systemization of health care services among agencies and organizations	Children with special health care needs	Using an interagency/organizational team approach, develop model systems of care. Primary focus is on family participation in patient care.	To promote positive changes in service delivery, funding and decision making at the state government level.	Office for Children with Special Health Care Needs 220-6525
Teen Prenatal Express	Pregnant teens	Assist teens in getting early and continuous prenatal care and planning for a healthy pregnancy. The program covers the cost of prenatal care and delivery for low income teens not eligible for AHCCCS and not covered by private medical insurance.	To provide access to comprehensive prenatal services for eligible teenage girls.	Office of Women's and Children's Health 542-1870
Tuberculosis control	General public Health agencies Local health care providers	Tuberculosis control and prevention services to residents infected with, or at risk of infection for <i>Mycobacterium tuberculosis</i> . Maintains the state tuberculosis registry.	To reduce the incidence of <i>Mycobacterium tuberculosis</i> infection through surveillance and prevention activities.	Office of Infectious Disease Services 230-5820

Arizona Department of Health Services...Serving Arizona

TYPE OF SERVICE	WHO WE SERVE	DESCRIPTION	WHY WE PROVIDE THE SERVICE	WHERE TO CALL FOR INFORMATION
Vaccine preventable disease control	General public Health care providers Infants and children	Purchasing and distribution of vaccines for local health departments, community health centers, and Indian Health Service (IHS) units. Information, education, and technical assistance to public and private health care providers regarding vaccine preventable diseases and recommended immunization practices. Assess childhood immunization coverage levels in schools, child care centers, public clinics, and managed health care plans. Establishing statewide immunization information system.	To reduce or prevent the spread of vaccine preventable diseases.	Office of Infectious Disease Services 230-5820
Vectorborne and zoonotic disease control	General public Health agencies Primary care physicians Animal-rabies control officers	Consultation, education, and technical assistance on vectorborne and zoonotic disease control issues such as the Hantavirus Pulmonary Syndrome (HPS) outbreak, arrival of the Africanized Honeybee, and mosquito abatement along the Colorado river.	To protect the public's health through specialized assistance on vectorborne and zoonotic disease control issues.	Office of Infectious Disease Services 230-5820
Women's health	Women of childbearing age (usually up to age 45)	Consultation, coordination, training, and technical assistance on women's health issues.	To improve the health status of Arizona's women.	Office of Women's and Children's Health 542-1870

ARIZONA DEPARTMENT OF HEALTH SERVICES

FINANCIAL INFORMATION

FISCAL YEAR 1993

DEPARTMENT OF HEALTH SERVICES

Expenditures by Program

Fiscal Year 1992-1993

<u>PROGRAM</u>	<u>STATE FUNDS</u>	<u>ASSISTANCE TO OTHERS STATE</u>	<u>OTHER FUNDS</u>	<u>ASSISTANCE TO OTHERS OTHER</u>	<u>FEDERAL FUNDS</u>	<u>ASSISTANCE TO OTHERS FEDERAL</u>	<u>TOTAL</u>
OFFICE OF THE DIRECTOR							
Director's Office	3,831,844	974,300	919,668		49,393		5,775,205
Financial Services	2,344,496		852,348		1,176		3,198,020
Management Information System (MIS)	2,254,615		416,143		32,210	17,900	2,720,868
Intergov. Affairs & Legal Services	1,725,785		270,421		160,944		2,157,150
DIVISION TOTAL	10,156,740	974,300	2,458,580		243,723	17,900	13,851,243
HEALTH AND CHILD CARE REVIEW SERVICES							
Assistant Director	1,084,626		74,392				1,159,018
Health Economics			73,249				73,249
Child Day Care Licensing	1,354,581		1,469		398,192		1,754,242
Health Care Licensure	1,411,009		458,237		2,831,287		4,700,533
Behavioral Health Licensure	331,147		154,162				485,309
DIVISION TOTAL	4,181,363		761,509		3,229,479		8,172,351
EMERGENCY MEDICAL SERVICES							
Medical Director			445,974	399,472			845,446
Licensure and Investigations			240,165				240,165
Field Service			413,168				413,168
Data Management and Planning			141,198				141,198
DIVISION TOTAL			1,240,505	399,472			1,639,977
DISEASE PREVENTION SERVICES							
Assistant Director	626,096		121,413		3,768		751,277
HIV/AIDS Services	149,834	104,959			1,438,294	1,604,348	3,297,435
Infectious Disease Services	2,710,636	869,192	2,973		792,548	971,430	5,346,779
Risk Assessment & Investigations	369,798	100,000	441,167		82,328		993,293
Chronic Disease Epidemiology	610,745				124,334		735,079
Health Promotion & Education	101,565				423,618	787,487	1,312,670
DIVISION TOTAL	4,568,674	1,074,151	565,553		2,864,890	3,363,265	12,436,533
FAMILY HEALTH SERVICES							
Assistant Director	658,427		239,485		55,932		953,844
Children's Rehabilitative Services	934,456	16,806,576	627,667	9,291,844	619,867	666,794	28,947,204
Children w/Special Health Care Needs	24,077		1,080		146,628		171,785
Maternal & Child Health	885,539	4,698,827	3,260	204,570	1,883,173	1,686,212	9,361,590
Dental Health	483,794		124,123		258,432	161,761	1,028,110
Nutrition	290,227	1,287,680	3,945	6,057	1,905,381	39,618,379	43,111,669
DIVISION TOTAL	3,276,520	22,793,083	999,560	9,502,471	4,869,413	42,133,146	83,574,202

DEPARTMENT OF HEALTH SERVICES

Expenditures by Program

Fiscal Year 1992-1993

<u>PROGRAM</u>	<u>STATE FUNDS</u>	<u>ASSISTANCE TO OTHERS STATE</u>	<u>OTHER FUNDS</u>	<u>ASSISTANCE TO OTHERS OTHER</u>	<u>FEDERAL FUNDS</u>	<u>ASSISTANCE TO OTHERS FEDERAL</u>	<u>TOTAL</u>
BEHAVIORAL HEALTH SERVICES							
Assistant Director	814,493		328,197	71,188	9,174		1,223,052
Administrative Support Services	632,498		583,172				1,215,670
Management Information Research (MIS)	4,547,913		210,325		169,753		4,927,991
Community Behavioral Health	1,977,080	109,703,355	965,531	90,025,601	534,576	19,409,277	222,615,384
Southern Arizona Mental Health Center	3,811,206		2,011,263	4,032			5,826,501
Arizona State Hospital	31,736,465	145,137	2,591,700	5,691	9,125		34,488,118
Planning Rules & Grants	590,633		82,091		110,589	18,750	802,063
Transition Account		409,150					409,150
Office Behavioral Health Licensure			(4,930)				(4,930)
DIVISION TOTAL	44,110,288	110,257,642	6,767,349	90,106,512	833,190	19,428,018	271,502,999
STATE LABORATORY SERVICES							
Assistant Director	496,999		77,109				574,108
Environmental & Analytical Chemistry	634,073		381,188		25,413		1,040,674
Laboratory License & Certification	208,070		358,686		280,334		847,090
Environmental & Clinical Microbiology	590,939		27,050		275,069		893,058
Regional Lab & Technical Services	407,176		28,218		31,666		467,060
DIVISION TOTAL	2,337,257		872,251		612,482		3,821,990
DEPARTMENT TOTALS	68,630,842	135,099,176	13,665,307	100,008,455	12,653,177	64,942,329	394,999,295

NOTE: EXPENDITURES ARE REPORTED AS OF JUNE 30, 1993 THIRTEENTH MONTH PRIMARILY ON A CASH BASIS.

ASSISTANCE TO OTHERS SUMMARY:	STATE	OTHER	FEDERAL	
	<u>135,099,176</u>	<u>100,008,455</u>	<u>64,942,329</u>	300,049,970

Exhibit "A" Programs Administered by Counties	17,374,357
Exhibit "B" Programs Administered by Other Organizations	282,675,613
	<u>300,049,970</u>

DEPARTMENT OF HEALTH SERVICES
ASSISTANCE TO OTHERS
PROGRAMS ADMINISTERED BY COUNTIES
FISCAL YEAR 1992 - 1993

* S = STATE FUNDS
* F = FEDERAL GRANT FUNDS
* O = OTHER FUNDS

	*	APACHE	COCHISE	COCONINO	GILA	GRAHAM	GREENLEE	LA PAZ	MARICOPA	MOHAVE	NAVAJO	PIMA	PINAL	SANTA CRU	YAVAPAI	YUMA	TOTAL
DIRECTOR'S OFFICE																	
Reimbursement to Counties	S	13,440	22,330	19,320	9,520	5,880	2,940	3,220	163,760	14,350	17,430	57,750	23,450	5,250	17,570	20,090	396,300
Direct Grants to Counties	S	38,534	38,534	38,534	38,534	38,534	38,533	38,533	38,533	38,533	38,533	38,533	38,533	38,533	38,533	38,533	578,000
DISEASE PREVENTION																	
AIDS/HIV Services	S								57,866			47,093					104,959
AIDS/HIV Services	F		43,150	59,008					368,635	19,104		320,435	38,265	20,000	30,658	65,427	964,682
Office of Infectious Diseases	S		41,133	79,017	14,421	17,997	17,280	11,514	212,198	16,503	16,692	196,063	39,605	43,696	29,100	68,750	803,969
Office of Infectious Diseases	F		19,240	216	7,377	4,020	500		524,171	40,100	11,925	282,969		1,820	16,098	50,984	939,420
Office of Health Promo/Educ	F		102,174	57,846	10,909		30,356		155,332	61,822	45,602	65,855	55,745		59,532	67,454	712,627
FAMILY HEALTH SERVICES																	
Maternal and Child Health																	
Perinatal Care Svcs	S		69,902	98,645					221,900				81,285	16,685	91,366	169,343	749,126
Perinatal Care Svcs	F		3,584	25,360					27,390	4,050	1,690	1,960	14,000		29,700	10,120	117,854
Family Planning	F	2,280	85,416	195,264		42,000	33,080	11,254	261,464	59,070	49,540	96,200	91,269		136,215	119,196	1,182,248
Child/Adol & School Health	F			22,954													22,954
Maternity Services	F			31,200									16,200		27,800		75,200
Newborn Intensive Care	S		20,008	28,070					88,044	31,064	4,930		19,382		17,502	41,580	250,580
Dental Health																	
Administrative	F			71,093					90,668								161,761
Nutrition																	
Administrative Nutrition	S		44,579	44,183		15,855	13,019			24,405	12,340		43,920		42,509	44,740	285,550
Administrative Nutrition	O								6,057								6,057
WIC Supplemental Food	S	1,125	10,370	10,370	3,325	2,240	900		70,855	7,340	3,860	21,200	18,840		7,800		158,225
WIC Contracts	F	33,427	345,497	312,145	91,954	90,763	23,769		2,510,011	225,096	116,102	706,765	592,346		224,816		5,272,691
WIC Supplemental Food	F			10,908					236,176	18,711		195,896	20,325		33,282		515,298
BEHAVIORAL HEALTH SERVICES																	
Community Behavioral Services																	
Adult Mental Health	O					11,553											11,553
Deputy Assistant Director	O								4,065,303								4,065,303
TOTAL		88,806	845,917	1,104,133	176,040	228,842	160,377	64,521	9,098,363	560,148	318,644	2,010,719	1,093,165	125,984	802,481	696,217	17,374,357

NOTE:
SOME PROGRAMS ADMINISTERED BY ONE COUNTY MAY
BENEFIT ONE OR MORE ADJOINING COUNTIES.

DEPARTMENT OF HEALTH SERVICES

ASSISTANCE TO OTHERS

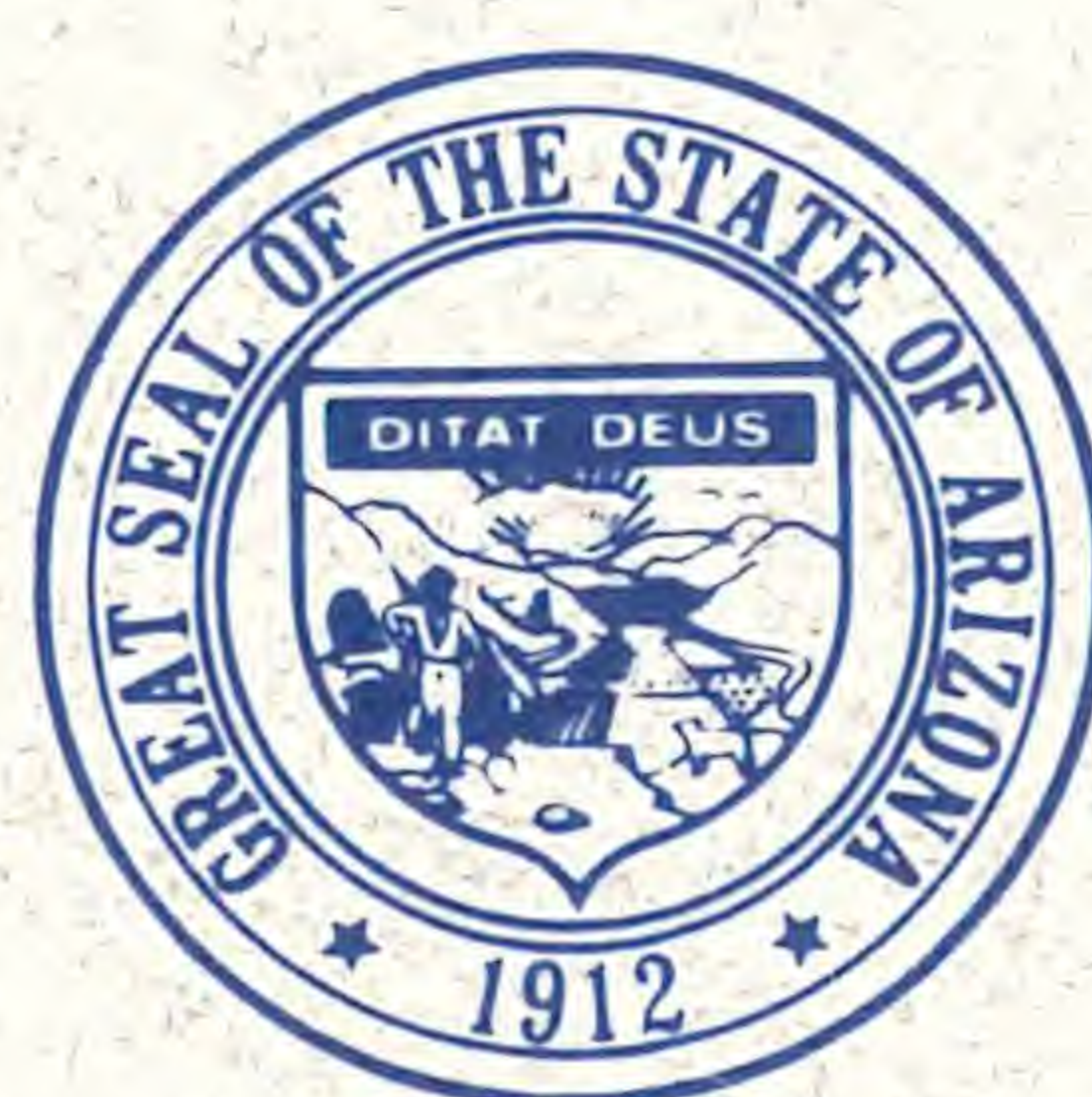
PROGRAMS ADMINISTERED BY OTHER ORGANIZATIONS

FISCAL YEAR 1992-1993

	ADAPT	CODAMA	CCN	EVBHA	NARBHA	PGBHA	SEABHS	YUMA BHS	COLO RIVER INDIAN TRIBE	GILA RIVER INDIAN TRIBE	HOPI INDIAN TRIBE	NAVAJO TRIBE	SALT RIVER PIMA INDIAN TRIBES	OTHER ARIZONA TRIBES	STATE WIDE	T O T A L S
* S = STATE FUNDS																
* F = FEDERAL FUNDS																
* O = OTHER FUNDS																
DIRECTOR'S OFFICE																
Management Info. Svcs	F														17,900	17,900
EMERGENCY MEDICAL SERVICES & HEALTH CARE FACILITIES																
EMS Arizona Poison Control	O														225,000	225,000
EMS Regional Councils	O														102,083	102,083
EMS Special Projects	C														37,389	37,389
EMS EMSCOM Development	O														35,000	35,000
DISEASE PREVENTION																
HIV/AIDS Services	F														456,757	456,757
Infectious Disease VD Ctrl	S												20,739		65,223	65,223
Infectious Disease VD Ctrl	F														112	112
Risk Assessment Kidney Fond	S														100,000	100,000
Health Promot & Education	F														289,669	289,669
FAMILY HEALTH SERVICES																
Children's Rehab Service	S														16,806,576	16,806,576
Children's Rehab Service	F														710,625	710,625
Children's Rehab Service	O														9,291,844	9,291,844
Maternal & Child Health	S														3,637,211	3,637,211
Maternal & Child Health	F														444,125	444,125
Maternal & Child Health	O														66,480	66,480
W/c Supplement	F														731,556	731,556
W/c	F										47,794				33,028,074	33,098,833
Nutrition	S										1,685		565		841,655	843,905
BEHAVIORAL HEALTH SERVICES																
Assistant Director		15,938					3,188	1,063								71,191
Community Behavioral Health		21,867,437	44,626	(1,700)	638	2,338									1,944,247	109,703,359
Community Behavioral Health		5,247,159	57,931,997			11,997,376	6,252,967	4,935,681	165,119	163,060			158,207		381,166	19,409,268
Community Behavioral Health			10,942,837	33,536	1,066,295		1,005,104	416,602					74,123		696,748	85,948,747
Community Behavioral Health		21,520,272	44,201,954	620,767	227,209	4,661,038	9,315,937	2,834,972							4,032	4,032
Southern Az Mental Hlth Ctr	O														145,137	145,137
Arizona State Hospital	S														5,691	5,691
Arizona State Hospital	O														18,750	18,750
Planning Rules & Grants	F														409,150	409,150
Transition Account	S															
		48,650,806	113,121,414	619,067	261,383	17,727,047	16,577,196	8,188,318	165,119	163,060	49,479	633,033	158,207	118,392	70,426,977	282,675,613

NOTE:
PROGRAMS ADMINISTERED PRIMARILY BY NON-PROFIT ORGANIZATIONS AND
INDIANS TRIBES FOR RECIPIENTS QUALIFYING UNDER THE PROGRAMS.

EXHIBIT "B"



Arizona Department of Health Services
1740 West Adams Street
Phoenix, Arizona 85007